

Baptcare

Support at Home / *price guide 2025-26*

We're here to help

Baptcare provides tailor-made home care programs to suit your individual needs and budget. Our caring staff are on-hand to provide assistance with this process.

Ways of funding our services

Support at Home (SaH) provides government funding for both ongoing and short term support. BaptistCare can help you to understand your eligibility, including the mix of services available to meet your assessed needs and budget.

Private Services are available to individuals who choose to pay for their own care at home, including those topping up their government funded support or waiting for government-funded care.

How is care and support managed and delivered?

There are three main service categories under Support at Home:

	Service Category	Service Type
1	Independence: Support to manage activities of daily living and loss of skills or function to live independently	Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications
2	Everyday Living: Support to keep your home in a liveable state and support your independence at home	Domestic assistance, shopping assistance, home maintenance (including light gardening) & home repairs, and meals (preparation and/or delivery)
3	Clinical Supports: Specialised services to maintain or regain functional and/or cognitive capabilities	Nursing, most allied health, nutrition, care management and restorative care management

Short term support includes the Restorative Care Pathway to improve your independence through allied health services, the Assistive Technology and Home Modifications scheme for access to products, equipment and home modifications and the End-of-Life Pathway, with extra funding to support older people to stay at home in their last 3 months of life.

Your services will be delivered by a dedicated Care Manager and group of Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.



Baptcare's size and experience enable us to provide, or easily access, the full range of services and supports that are eligible under a Support at Home Package, from simple help around the home to highly complex clinical care needs.

Home Care Services available:

Independence

Personal care, Social support and community engagement and Respite

	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
Hourly rate	\$119	\$126	\$150	\$181	\$227

Additional fees may apply if you request greater than 5kms travel within your service

Transport

	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
30 mins or less - including up to 5 kms	\$88	\$98	\$115	\$137	\$170
30 mins or less - including up to 10 kms	\$95	\$106	\$122	\$144	\$177
Per hour trip - including up to 10 kms	\$134	\$141	\$165	\$196	\$242
Per hour trip - including up to 20 kms	\$149	\$156	\$180	\$211	\$257

Please contact us for a quote for greater travel kms

Group social support	Monday-Friday 6am-8pm	Overnight care	
Hourly rate	\$29	Hourly rate	Contact us for a quote

Additional costs may apply if transport is required

Everyday Living

Domestic assistance and Meal preparation

	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
Hourly rate	\$116	\$123	\$147	\$177	\$222

Assistive technology

Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower)

Home modifications

Coordination costs will not exceed 15% of the quoted costs, or up to \$1,500 (whichever is lower)

Pricing will be determined based on the type of assistive technology or home modifications

Gardening / Home maintenance / Repairs

Hourly rate	Contact us for a quote
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Clinical Support

Nursing

	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
Registered Nurse – Direct delivery per hour	\$198	\$206	\$244	\$268	\$300
Registered Nurse – Direct delivery 30 mins or less	\$138	\$143	\$170	\$187	n/a
Registered Nurse – Indirect delivery per hour	\$178	\$185	\$219	\$241	\$269
Enrolled Nurse – Direct delivery per hour	\$187	\$194	\$230	\$253	\$283
Enrolled Nurse – Direct delivery 30 mins or less	\$130	\$135	\$160	\$176	n/a
Enrolled Nurse – Indirect delivery per hour	\$172	\$179	\$212	\$234	\$261

Podiatrist	Monday-Friday 6am-8pm	Allied Health Assistant	Monday-Friday 6am-8pm
Direct delivery per hour	\$214	Direct delivery per hour	\$186
Indirect delivery per hour	\$195	Indirect delivery per hour	\$172
In Clinic per hour	\$188	In Clinic per hour	\$164

Occupational Therapist / Physiotherapist / Exercise Physiologist	Monday-Friday 6am-8pm
Direct delivery per hour	\$226
Indirect delivery per hour	\$207
In Clinic per hour	\$199
Day Therapy (Group Sessions) per hour*	\$83

*Day Therapy is run by Physiotherapist and/or Exercise Physiologist only

Care Management – Care management costs will be covered by the Care management pool

	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
Hourly rate	\$150	\$150	\$150	\$150	\$150

Restorative Care Management	Monday-Friday 6am-8pm
Hourly rate	\$180

Additional information relating to our pricing guide

Contact us for a quote on any services not listed in this guide.

Some of our services may attract an additional fee. As we work with you to tailor your package to suit your needs, we will discuss these charges with you.

Fees are representative of Baptcare service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.

Indirect service fees for allied health and nursing represents non face-to-face activities that may include documentation and reporting, coordination, service planning and development.

Time is billed at 1 hour then 15 minute increments, with the exception of Nursing where the minimum time is 30 minutes.

Services cancelled with less than 2 business days' notice may be charged.

GST may apply for privately funded services.



Supplementary – Accompanied services with travel and transport

INDEPENDENCE RELATED TRAVEL

	Unit of measure	Travel within service	Monday-Friday 6am-8pm	After hours	Saturday	Sunday	Public holiday
Personal care, Social support and community engagement and Respite	per hour	up to 10kms	134	141	165	196	242
		>10 to 20kms	149	156	180	211	257
		>20 to 30kms	164	171	195	226	272
		>30 to 40kms	179	186	210	241	287
		>40 to 50kms	194	201	225	256	302
		>50 to 60kms	209	216	240	271	317
		>60 to 80kms	239	246	270	301	347
		>80 to 100kms	269	276	300	331	377
Transport	per hour trip	Up to 10kms	134	141	165	196	242
		>10 to 20kms	149	156	180	211	257
		>20 to 30kms	164	171	195	226	272
		>30 to 40kms	179	186	210	241	287
		>40 to 50kms	194	201	225	256	302
		>50 to 60kms	209	216	240	271	317
		>60 to 70kms	224	231	255	286	332
		>70 to 80kms	239	246	270	301	347
		>80 to 90kms	254	261	285	316	362
		>90 to 100kms	269	276	300	331	377
Transport	30mins or less trip	Up to 5kms	88	98	115	137	170
		>5 to 10kms	95	106	122	144	177
		>10 to 15kms	103	113	130	152	185
		>15 to 20kms	110	121	137	159	192
		>20 to 25kms	118	128	145	167	200
		>25 to 30kms	125	136	152	174	207
		>30 to 35kms	133	143	160	182	215
		>35 to 40kms	140	151	167	189	222
		>40 to 45kms	148	158	175	197	230
		>45 to 50kms	155	166	182	204	237
Transport	90mins trip	Up to 15kms	201	212	248	295	364
		>15 to 30kms	223	235	270	317	386
		>30 to 45kms	246	257	293	340	409
		>45 to 60kms	268	280	315	362	431
		>60 to 75kms	291	302	338	385	454
		>75 to 90kms	313	325	360	407	476
		>90 to 105kms	336	347	383	430	499
		>105 to 120kms	358	370	405	452	521
		>120 to 135kms	381	392	428	475	544
		>135 to 150kms	403	415	450	497	566

Support for you as you age

Call 13 22 78

Baptcare



Please request a translator



baptcare.org.au/home-care