

Support at Home 2025/26 Price Guide

We're here to help

BaptistCare provides tailor-made home care to suit your needs and budget. Our caring staff are on-hand to provide assistance with this process.

Ways of funding our services

Support at Home (SaH) provides government funding for both ongoing and short term support. BaptistCare can help you to understand your eligibility, including the mix of services available to meet your assessed needs and budget.

Private Services are available to individuals who choose to pay for their own care at home, including those topping up their government funded support or waiting for government funded care.

How is care and support managed and delivered?

There are three main service categories under Support at Home:

Service Category	Service Type
Independence: Support to manage activities of daily living and loss of skills or function to live independently	Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications
Everyday Living: Support to keep your home in a liveable state and support your independence at home	Domestic assistance, shopping assistance, home maintenance (including light gardening) & home repairs, and meals (preparation and/or delivery)
Clinical Supports: Specialised services to maintain or regain functional and/or cognitive capabilities	Nursing, most allied health, nutrition, care management and restorative care management

Short term support includes the Restorative Care Pathway to improve your independence through allied health services, the Assistive Technology and Home Modifications scheme for access to products, equipment and home modifications and the End-of-Life Pathway, with extra funding to support older people to stay at home in their last 3 months of life.

Your services will be delivered by a dedicated Care Manager and group of Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.

BaptistCare's size and experience enable us to provide, or easily access, the full range of services and supports that are eligible under a Support at Home program, from simple help around the home to highly complex clinical care needs.

Home Care Services Available

Independence

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Personal care, Social support and community engagement & Respite¹					
Hourly rate	119	126	150	181	227
Group social support²					
Hourly rate	29				
Overnight care					
Hourly rate	Please contact us for a quote				
Transport³					
Per hour trip – including up to 10kms	134	141	165	196	242
Per hour trip – including up to 20kms	149	156	180	211	257
30mins or less – including up to 5kms	88	98	115	137	170
30mins or less – including up to 10kms	95	106	122	144	177

1 Additional fees may apply if you request greater than 5kms travel within your service.

2 Additional costs may apply if transport is required.

3 Please contact us for a quote for greater travel kms.

Everyday Living

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Domestic assistance & Meal preparation					
Hourly rate	116	123	147	177	222
Gardening & Home maintenance and repairs⁴					
Hourly rate	Please contact us for a quote				
Assistive technology & Home modifications (AT-HM)⁵					
Assistive technology	Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower).				
Home modifications	Coordination costs will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).				

4 A detailed quote for gardening will be provided before work begins. Additional costs may apply based on size of the areas and green waste removal.

5 Pricing will be determined based on the type of assistive technology or home modifications.

Clinical support

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Nursing					
Registered Nurse – Direct delivery per hour	198	206	244	268	300
Registered Nurse – 30 mins or less	138	143	170	187	n/a
Registered Nurse – Indirect delivery per hour	178	185	219	241	269
Enrolled Nurse – Direct delivery per hour	187	194	230	253	283
Enrolled Nurse – 30 mins or less	130	135	160	176	n/a
Enrolled Nurse – Indirect delivery per hour	172	179	212	234	261
Occupational Therapist/Physiotherapist/Exercise Physiologist					
Direct delivery per hour	226				
In clinic per hour	199				
Indirect delivery per hour	207				
Day Therapy (Group Sessions) per hour*	83				
Allied Health Assistant					
Direct delivery per hour	186				
In clinic per hour	164				
Indirect delivery per hour	172				
Podiatrist					
Direct delivery per hour	214				
In clinic per hour	188				
Indirect delivery per hour	195				
Care Management					
Hourly Rate	150	150	150	150	150
Restorative Care Management					
Hourly Rate	180				

Notes:

- Contact us for a quote on services not listed in this guide.
- Some of our services may attract an additional fee. As we work with you to tailor your care to suit your needs, we will discuss these charges with you.
- Fees are representative of BaptistCare service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.
- Indirect service fees for allied health and nursing represents non face-to-face activities that may include documentation and reporting, coordination, service planning and development.
- Time is billed at 30 minutes, 1 hour then 15 minute increments.
- Services cancelled with less than 2 business days' notice may be charged.
- GST may apply for privately funded services.
- *Day Therapy is run by Physiotherapist and/or Exercise Physiologist only

Supplementary: Accompanied Services with Travel & Transport

Independence	Unit of Measure	Travel within Service	Monday–Friday 6:00am–8:00pm	Monday–Friday After Hours	Saturday	Sunday	Public holidays
Personal care, Social support and community engagement & Respite	per hour	Up to 10kms	134	141	165	196	242
		>10–20kms	149	156	180	211	257
		>20–30kms	164	171	195	226	272
		>30–40kms	179	186	210	241	287
		>40–50kms	194	201	225	256	302
		>50–60kms	209	216	240	271	317
		>60–80kms	239	246	270	301	347
		>80–100kms	269	276	300	331	377
Transport	per hour trip	Up to 10kms	134	141	165	196	242
		>10–20kms	149	156	180	211	257
		>20–30kms	164	171	195	226	272
		>30–40kms	179	186	210	241	287
		>40–50kms	194	201	225	256	302
		>50–60kms	209	216	240	271	317
		>60–70kms	224	231	255	286	332
		>70–80kms	239	246	270	301	347
Transport	30mins or less trip	Up to 5kms	88	98	115	137	170
		>5–10kms	95	106	122	144	177
		>10–15kms	103	113	130	152	185
		>15–20kms	110	121	137	159	192
		>20–25kms	118	128	145	167	200
		>25–30kms	125	136	152	174	207
		>30–35kms	133	143	160	182	215
		>35–40kms	140	151	167	189	222
Transport	90mins trip	Up to 15kms	201	212	248	295	364
		>15–30kms	223	235	270	317	386
		>30–45kms	246	257	293	340	409
		>45–60kms	268	280	315	362	431
		>60–75kms	291	302	338	385	454
		>75–90kms	313	325	360	407	476
		>90–105kms	336	347	383	430	499
		>105–120kms	358	370	405	452	521
	>120–135kms	381	392	428	475	544	
	>135–150kms	403	415	450	497	566	