

Support at Home 2026/27 Price Guide

We're here to help

BaptistCare provides tailor-made home care to suit your needs and budget. Our caring staff are on-hand to provide assistance with this process.

Support at Home (SaH) provides government funding for both ongoing and short term support. BaptistCare can help you to understand your eligibility, including the mix of services available to meet your assessed needs and budget.

How is care and support managed and delivered?

There are three main service categories under Support at Home:

Service Category	Service Type
Independence: Support to manage activities of daily living and loss of skills or function to live independently	Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications
Everyday Living: Support to keep your home in a liveable state and support your independence at home	Domestic assistance, shopping assistance, home maintenance (including light gardening) & home repairs, and meals (preparation and/or delivery)
Clinical Supports: Specialised services to maintain or regain functional and/or cognitive capabilities	Nursing, most allied health, nutrition, care management and restorative care management

Short term support includes the Restorative Care Pathway to improve your independence through allied health services, the Assistive Technology and Home Modifications scheme for access to products, equipment and home modifications and the End-of-Life Pathway, with extra funding to support older people to stay at home in their last 3 months of life.

Your services will be delivered by a dedicated Care Manager and group of Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.

BaptistCare's size and experience enable us to provide, or easily access, the full range of services and supports that are eligible under a Support at Home program, from simple help around the home to highly complex clinical care needs.

Home Care Services Available

Independence

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Personal care, social support and community engagement & respite¹					
Hourly rate	123	131	155	187	235
30 mins or less	83	94	111	134	167
Group social support²					
Hourly rate	30				
Overnight care					
Hourly rate	Please contact us for a quote				
Transport³					
Per hour trip – including up to 10kms	138	146	171	203	250
Per hour trip – including up to 20kms	154	162	186	218	266
30 mins or less – including up to 5kms	91	102	118	141	175
30 mins or less – including up to 10kms	99	109	126	149	183
Assistive technology & home modifications (AT-HM)⁴					
Assistive technology	Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower).				
Home modifications	Coordination costs will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).				

1 Additional fees may apply if you request greater than 5kms travel within your service.

2 Additional costs may apply if transport is required.

3 Please contact us for a quote for greater travel kms.

4 Pricing will be determined based on the type of assistive technology or home modifications.

Everyday Living

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Domestic assistance & meal preparation					
Hourly rate	120	128	152	183	229
30 mins or less	81	92	108	131	163
Gardening & home maintenance and repairs⁵					
Hourly rate	Please contact us for a quote				

5 A detailed quote for gardening will be provided before work begins. Additional costs may apply based on size of the areas and green waste removal.

Clinical support

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Nursing					
Registered Nurse – Direct per hour	204	212	252	277	310
Registered Nurse – 30 mins or less	143	148	175	193	
Registered Nurse – Indirect per hour	184	191	226	248	278
Enrolled Nurse – Direct per hour	193	200	237	261	292
Enrolled Nurse – 30 mins or less	134	140	165	182	
Enrolled Nurse – Indirect per hour	178	185	219	241	270
Occupational Therapist, Physiotherapist & Exercise Physiologists					
Direct delivery per hour	234				
Direct 30 mins or less	163				
Indirect delivery per hour	214				
In clinic per hour	205				
Physiotherapist & Exercise Physiologists					
Day Therapy (Group Sessions) per hour	86				
Allied Health assistant					
Direct delivery per hour	186				
Direct 30 mins or less	132				
Indirect delivery per hour	172				
In clinic per hour	164				
Podiatrist					
Direct delivery per hour	221				
Direct 30 mins or less	154				
Indirect delivery per hour	201				
In clinic per hour	194				
Care Management⁶					
Hourly Rate	155	155	155	155	155
Restorative Care Management					
Hourly Rate	186				

⁶ Care management costs will be covered by the care management pool funded by the government to providers.

Notes:

- Contact us for a quote on services not listed in this guide.
- Some of our services may attract an additional fee. As we work with you to tailor your care to suit your needs, we will discuss these charges with you.
- Fees are representative of BaptistCare service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.
- Indirect service fees for allied health and nursing represents non face-to-face activities that may include documentation and reporting, coordination, service planning and development.
- Time is billed at 30 minutes, 1 hour then 15 minute increments.
- Services cancelled with less than 2 business days' notice may be charged.
- GST may apply for privately funded services.
- Day Therapy is run by Physiotherapist and/or Exercise Physiologist only
- From 1 October 2026, personal care services such as showering, dressing and continence support will move from the Independence category to the Clinical Supports category under Support at Home.

Supplementary: Accompanied Services with Travel & Transport

Independence	Unit of Measure	Travel within Service	Monday–Friday 6:00am–8:00pm	Monday–Friday After Hours	Saturday	Sunday	Public holidays
Personal care, social support and community engagement & respite	per hour	Up to 10kms	138	146	171	203	250
		>10–20kms	154	162	186	218	266
		>20–30kms	169	177	201	234	281
		>30–40kms	185	192	217	249	297
		>40–50kms	200	208	232	265	312
		>50–60kms	216	223	248	280	327
		>60–80kms	247	254	279	311	358
		>80–100kms	277	285	310	342	389
Transport	per hour trip	Up to 10kms	138	146	171	203	250
		>10–20kms	154	162	186	218	266
		>20–30kms	169	177	201	234	281
		>30–40kms	185	192	217	249	297
		>40–50kms	200	208	232	265	312
		>50–60kms	216	223	248	280	327
		>60–70kms	231	239	263	295	343
		>70–80kms	247	254	279	311	358
		>80–90kms	262	270	294	326	374
Transport	30 mins or less trip	Up to 5kms	91	102	118	141	175
		>5–10kms	99	109	126	149	183
		>10–15kms	106	117	134	157	191
		>15–20kms	114	125	142	165	198
		>20–25kms	122	133	149	172	206
		>25–30kms	130	140	157	180	214
		>30–35kms	137	148	165	188	221
		>35–40kms	145	156	173	196	229
		>40–45kms	153	163	180	203	237
Transport	90 mins trip	Up to 15kms	207	219	256	304	375
		>15–30kms	231	242	279	327	398
		>30–45kms	254	265	302	350	421
		>45–60kms	277	288	325	373	445
		>60–75kms	300	312	348	397	468
		>75–90kms	323	335	372	420	491
		>90–105kms	346	358	395	443	514
		>105–120kms	370	381	418	466	537
		>120–135kms	393	404	441	489	560
>135–150kms	416	427	464	512	584		