

# Private Home Care Services 2026/27 Price Guide

## We're here to help

BaptistCare provides tailor-made home care to suit your needs and budget. Our caring staff are on-hand to provide assistance with this process.

Private Services are available to individuals who choose to pay for their own care at home, including those topping up their government funded support or waiting for government funded care.

Our Private Home Care services price list represents a 10% reduction to government funded Support at Home services.

## How is care and support managed and delivered?

There are three main service categories:

Service Category	Service Type
<b>Independence:</b> Support to manage activities of daily living and loss of skills or function to live independently	Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications
<b>Everyday Living:</b> Support to keep your home in a liveable state and support your independence at home	Domestic assistance, shopping assistance, home maintenance (including light gardening) & home repairs, and meals (preparation and/or delivery)
<b>Clinical Supports:</b> Specialised services to maintain or regain functional and/or cognitive capabilities	Nursing, most allied health, nutrition, care management and restorative care management

Your services will be delivered by a group of Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.

BaptistCare's size and experience enable us to provide, or easily access, the full range of services and supports from simple help around the home to highly complex clinical care needs.

# Home Care Services Available

## Independence

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
<b>Personal care, social support and community engagement &amp; respite<sup>1</sup></b>					
Hourly rate	112	120	141	170	214
30mins or less	76	86	101	122	152
<b>Group social support<sup>2</sup></b>					
Hourly rate	28				
<b>Overnight care</b>					
Hourly rate	Please contact us for a quote				
<b>Transport<sup>3</sup></b>					
Per hour trip – including up to 10kms	126	133	156	185	228
Per hour trip – including up to 20kms	140	148	170	199	242
30 mins or less – including up to 5kms	83	93	108	129	160
30 mins or less – including up to 10kms	90	100	115	136	167
<b>Assistive technology &amp; home modifications (AT-HM)<sup>4</sup></b>					
Assistive technology	Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower).				
Home modifications	Coordination costs will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).				

1 Additional fees may apply if you request greater than 5kms travel within your service.

2 Additional costs may apply if transport is required.

3 Please contact us for a quote for greater travel kms.

4 Pricing will be determined based on the type of assistive technology or home modifications.

## Everyday Living

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
<b>Domestic assistance &amp; meal preparation</b>					
Hourly rate	110	117	139	167	209
30 mins or less	74	84	99	120	149
<b>Gardening &amp; home maintenance and repairs<sup>5</sup></b>					
Hourly rate	118				
30 mins or less	80				

5 A detailed quote for gardening will be provided before work begins. Additional costs may apply based on size of the areas and green waste removal.

# Clinical Support

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
<b>Nursing</b>					
Registered Nurse – Direct per hour	186	193	230	252	282
Registered Nurse – 30 mins or less	130	135	160	176	
Registered Nurse – Indirect per hour	168	174	206	226	253
Enrolled Nurse – Direct per hour	176	182	216	238	266
Enrolled Nurse – 30 mins or less	122	128	150	166	
Enrolled Nurse – Indirect per hour	162	169	200	220	246
<b>Occupational Therapist, Physiotherapist &amp; Exercise Physiologists</b>					
Direct delivery per hour	213				
Direct 30 mins or less	149				
Indirect delivery per hour	195				
In clinic per hour	187				
<b>Physiotherapist &amp; Exercise Physiologists</b>					
Day Therapy (Group Sessions) per hour*	79				
<b>Allied Health assistant</b>					
Direct delivery per hour	167				
Direct 30 mins or less	119				
Indirect delivery per hour	155				
In clinic per hour	148				
<b>Podiatrist</b>					
Direct delivery per hour	201				
Direct 30 mins or less	140				
Indirect delivery per hour	183				
In clinic per hour	177				

- Notes:**
- Contact us for a quote on services not listed in this guide.
  - Some of our services may attract an additional fee. As we work with you to tailor your care to suit your needs, we will discuss these charges with you.
  - Fees are representative of BaptistCare service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.
  - Indirect service fees for allied health and nursing represents non face-to-face activities that may include documentation and reporting, coordination, service planning and development.
  - Time is billed at 30 minutes, 1 hour then 15 minute increments.
  - Services cancelled with less than 2 business days' notice may be charged.
  - GST may apply for privately funded services.
  - Day Therapy is run by Physiotherapist and/or Exercise Physiologist only
  - From 1 October 2026, personal care services such as showering, dressing and continence support will move from the Independence category to the Clinical Supports category under Support at Home.

## Supplementary: Accompanied Services with Travel & Transport

Independence	Unit of Measure	Travel within Service	Monday–Friday 6:00am–8:00pm	Monday–Friday After Hours	Saturday	Sunday	Public holidays
Personal care, social support and community engagement & respite	per hour	Up to 10kms	126	133	156	185	228
		>10–20kms	140	148	170	199	242
		>20–30kms	154	161	183	213	256
		>30–40kms	169	175	198	227	270
		>40–50kms	182	190	211	241	284
		>50–60kms	197	203	226	255	298
		>60–80kms	225	231	254	283	326
		>80–100kms	252	260	282	311	354
Transport	per hour trip	Up to 10kms	126	133	156	185	228
		>10–20kms	140	148	170	199	242
		>20–30kms	154	161	183	213	256
		>30–40kms	169	175	198	227	270
		>40–50kms	182	190	211	241	284
		>50–60kms	197	203	226	255	298
		>60–70kms	210	218	240	269	312
		>70–80kms	225	231	254	283	326
		>80–90kms	239	246	268	297	340
Transport	30 mins or less trip	Up to 5kms	83	93	108	129	160
		>5–10kms	90	100	115	136	167
		>10–15kms	97	107	122	143	174
		>15–20kms	104	114	130	150	180
		>20–25kms	111	121	136	157	188
		>25–30kms	119	128	143	164	195
		>30–35kms	125	135	150	171	201
		>35–40kms	132	142	158	179	209
		>40–45kms	140	149	164	185	216
Transport	90 mins trip	Up to 15kms	189	200	233	277	341
		>15–30kms	210	220	254	298	362
		>30–45kms	231	241	275	319	383
		>45–60kms	252	262	296	340	405
		>60–75kms	273	284	317	361	426
		>75–90kms	294	305	339	382	447
		>90–105kms	315	326	360	403	468
		>105–120kms	337	347	380	424	489
		>120–135kms	358	368	401	445	510
>135–150kms	379	389	422	466	531		