



BaptistCare
Northaven

Key Features

Correct as at 1 July 2026

Aged care home location

84-86 Shadforth Street, Kerang VIC 3579

Level of care

All levels of care, including a memory support unit (dementia care).

About Northaven

Located on Shadforth Street in Kerang, BaptistCare Northaven is a close-knit, sociable aged-care community where everyone stops to smile and say hello. Just two minutes from shops, cafés and the town centre, it offers the ease of genuine country living, with fresh air, scenic views and a strong community spirit.

Beautiful flowers and lovingly tended gardens brighten the grounds, with some rooms opening directly to outdoor spaces. Residents are welcome to bring a favourite chair, quilt or small bookshelf to create a cosy, comfortable space that feels like home.

At Northaven, you'll have the care and support you need to live with meaning, purpose and joy.

Memory support unit

Northaven has one wing dedicated to memory support in a secure, safe environment with 24-hour care by professional nurses and trained staff. There is a lounge and quiet area as well as secure gardens designed to stimulate and encourage residents to spend some time outdoors, enjoying fresh air.

Facilities

- Dining rooms
- Communal area for recreation & social activities
- Lounge areas with large screens & music
- Quiet spaces for reading
- Chapel and multipurpose room
- Hairdressing salon
- Private dining room
- Central courtyard & manicured gardens

Number of rooms

- 52 Wattle, 4 Wattle (shared bathroom)
- Memory Support Unit: 10 rooms

Rooms inclusions

- Ensuite bathroom
- Adjustable, electric hi-lo bed
- Bedside cabinet with lockable drawer
- Built-in wardrobe with lockable storage
- Individual controlled heating / air conditioning
- Bedside table
- Direct courtyard access
- Window aspect of external gardens
- Emergency call system

Contact us today

Our friendly team can help you with any questions about residential care.

Call 13 22 78 | 8.00am-6.00pm. | Monday to Friday

baptistcare.org.au

Costs and funding

Based on an assessment of your income and assets, you may be eligible for assistance with your accommodation payment. The Australian Government may pay for part of your accommodation costs. Further information will be available on the My Aged Care website www.myagedcare.gov.au

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both. A refundable deposit is paid as a lump sum amount.

A combination payment includes both a partial lump sum and daily payments

Basic daily fee

The basic daily fee is set by the Australian Government. For some people, this is the only fee they are required to pay.

Higher everyday living fee

This home offers higher everyday living services, known as our EverydayPlus program. Please refer to the EverydayPlus brochure or talk to our team for more information.

Non-Clinical Care Contribution

Residents may be required to pay towards their care through a Non-Clinical Care Contribution (NCCC). This amount is calculated by Services Australia, which has an annual and lifetime cap, and is done through the government's income and asset assessment process.

This fee will be applied from the date of entry, and you will be advised the amount by Services Australia. Services Australia also conducts quarterly reviews and may adjust your Non-Clinical Care Contribution if your circumstances have changed during the last quarter.

Hotelling supplement fee

The Hotelling Supplement is payable by some residents and is calculated by Services Australia based on your income and assets.

The Hotelling Supplement helps cover everyday living costs such as meals, cleaning, laundry and utilities. It is means-tested, with residents above certain thresholds contributing partly or fully.

The fee is indexed annually on 20 September, based on advice from the Independent Health and Aged Care Pricing Authority (IHACPA).

Wattle room					
Room size	Approx. 14.5m ²	RAD	\$430,000	DAP	\$99.31
Example of payment for this category as a 50% RAD and 50% DAP		50% RAD	\$215,000	50% DAP	\$49.66

Wattle room (shared bathroom)					
Room size	Approx. 14.5m ²	RAD	\$400,000	DAP	\$92.38
Example of payment for this category as a 50% RAD and 50% DAP		50% RAD	\$200,000	50% DAP	\$46.19